

## Desktop Shortcuts Disappear In Windows 7

**Problem:** Every now and then when a user logs into their desktop they notice that all of, or some of their shortcuts have been deleted from their desktop for no apparent reason. The user then recreates all of the shortcuts again, and this fixes the problem for a while. Then at random all of the sudden they are gone again. Why does this keep happening??

**Solution:** The first thing that you will need to do is go to the users machine that is having this issue, and open up control panel. Now find at the very top "Right-Hand" corner where it says (Search Control Panel). You will need to type "Find and Fix Problems" (Without the quotes). Now under the word "Troubleshooting" you should see blue text that says "Find and fix problems", and you will need to click on that. Once you have done that on the left-hand pane find where it says "Change Settings" and then click on that. You will be taken to another screen that says "Change Troubleshooting Settings", and then directly below that should see the words "Computer Maintenance". Click on the Radio button that says "Off", and then go down to "Other Settings" and uncheck the box that says "Allow Troubleshooting To Begin Immediately When Started". Then click on "Ok" at the bottom, and that should be all you have to do.